

To: Standards Committee

Date: 17 March 2026

Report of: Director of Law, Governance and Strategy (Monitoring Officer)

Title of Report: Code of Conduct: summary of complaints and individual dispensations – 1 November 2025 to 28 February 2026

Summary and recommendations	
Decision being taken:	<p>To advise the Committee of:</p> <p>The number and status of complaints received under the Members' Code of Conduct which have been, or are to be, considered by the Director of Law, Governance and Strategy (in her statutory capacity as the authority's Monitoring Officer) in consultation with one of the Council's Independent Persons.</p> <p>The number of dispensations to an individual member, granted under Section 33 of the 2011 Localism Act, by the Monitoring Officer, following consultation with an Independent Person.</p>
Key decision:	No
Cabinet Member:	N/A
Corporate Priority:	A Well Run Council.
Policy Framework:	None

Recommendation(s): That the Standards Committee resolves to:
1. Note the updates to the Code of Conduct complaints received by the Monitoring Officer since the previous committee.

Information Exempt from Publication	
N/A	N/A

Appendix No.	Appendix Title	Exempt from Publication
N/A	N/A	N/A

Introduction and background

1. In compliance with legislation relating to the standards and conduct of elected councillors, the Council has in place complaints handling arrangements to enable an individual to make a formal complaint that an elected or co-opted member of the Council, or of a parish council within the Council's area, has failed to comply with the authority's Members' Code of Conduct.
2. The Standards Committee is responsible for promoting high standards of ethical behaviour by developing, maintaining and monitoring the Members' Code of Conduct. This report from the Monitoring Officer, which identifies any issues or learning points arising from the complaints received, contributes to that monitoring process.
3. The key stages of the complaints handling arrangements can be summarised as:

<p>Initial tests</p>	<p>The Monitoring Officer will apply the following "initial tests" to the complaint:</p> <ul style="list-style-type: none"> • It is a complaint against one or more named councillors of Oxford City Council or a parish council within the city boundaries; • The named councillor was in office at the time of the alleged conduct, and the Code of Conduct was in force at the time; • The complaint, if proven, would be a breach of the Code under which the councillor was operating at the time of the alleged misconduct.
<p>Assessment</p>	<p>The complaint will be assessed and a decision made by the Council's Monitoring Officer in consultation with an Independent Person as to the next steps. At this stage the options open to the Monitoring Officer are:</p> <ul style="list-style-type: none"> • No further action • Informal resolution brokered by the Monitoring Officer and/or Group Leader • Referral for investigation • Referral to the police or other regulatory agency
<p>Investigation</p>	<p>A formal investigation may be conducted by an officer from Oxford City Council, an officer from another local authority or an independent investigator.</p> <p>The investigating officer will review the complaint and supporting evidence and may interview some or all the people concerned.</p> <p>The investigating officer will then produce a draft report. The complainant and the councillor concerned will normally have an</p>

	opportunity to comment on the draft report. The investigating officer will then submit the report to the Monitoring Officer.
Action to be taken	<p>The Monitoring Officer will consider the findings of the investigation and, in consultation with the Independent Person(s), determine what action to take. At this stage the options open to the Monitoring Officer are:</p> <ul style="list-style-type: none"> • Local Hearing – complaint to be determined by the Standards Committee; • Local Resolution - a fair resolution of the complaint which is acceptable to all parties brokered by the Monitoring Officer; or • No action - complaint dismissed

Complaints made against members of Oxford City Council or a Parish Council

4. In the period 1 November 2025 up to and including 28 February 2026 the Monitoring Officer dealt with the following ten complaints comprising of eight separate complaints for city councillors and two separate complaints for parish councillors.
5. The Monitoring Officer, in consultation with the Independent Person(s), where appropriate, considered the complaints contained in the table below and made the following decisions:

Ref	Received	City/Parish	Code – alleged breach in behaviour	Action taken	
				Complaint heard at:	Outcome:
1	September 2024	City	<ul style="list-style-type: none"> • Honesty and Integrity • Bullying 	Monitoring Officer	Concluded – complaint dismissed
2	January 2025	Parish Council	<ul style="list-style-type: none"> • Objectivity • Accountability • Openness • Honesty and Integrity • Respect for others • Bullying • Impartiality 	Monitoring Officer	Ongoing
3	March 2025	City	<ul style="list-style-type: none"> • Leadership • Respect of others 	Monitoring Officer, in consultation with the Independent Person	Concluded – complaint dismissed

4	May 2025	City	<ul style="list-style-type: none"> • Accountability • Honesty and Integrity • Council Resources 	Monitoring Officer, in consultation with the Independent Person	Concluded – complaint dismissed
5	May 2025	City	<ul style="list-style-type: none"> • Honesty and Integrity • Respect for others • Bullying • Confidential Information 	Monitoring Officer, in consultation with the Independent Person	Concluded – complaint dismissed
6	November 2025	City	<ul style="list-style-type: none"> • Selflessness • Accountability • Respect for others • Council resources 	Monitoring Officer, in consultation with the Independent Person	Concluded – complaint dismissed
7	December 2025	Parish	<ul style="list-style-type: none"> • Selflessness • Objectivity • Accountability • Openness • Honesty and Integrity • Leadership • Respect for others • Bullying • Impartiality 	Monitoring Officer, in consultation with the Independent Person	Concluded – complaint dismissed
8	January 2026	City	<ul style="list-style-type: none"> • Honesty • Integrity and Confidentiality 	Monitoring Officer, in consultation with the Independent Person	Concluded – informal resolution
9	January 2026	City	<ul style="list-style-type: none"> • Respect for others 	Monitoring Officer, in consultation with the Independent Person	Concluded – informal resolution
10	January 2026	City	<ul style="list-style-type: none"> • Bullying • Respect for others • Disrepute • Openness 	Monitoring Officer, in consultation with the Independent Person	Concluded – complaint dismissed

Summary of complaints and learning points

6. The first complaint concerned an allegation that an Oxford City Councillor had made post on the social media platform X, that was unbecoming of a member of Oxford City Council. The Monitoring Officer, following a review of the complaint with the Independent Person, determined the case closed due to insufficient evidence.
7. The second complaint concerned an allegation that a Parish Councillor had interfered with the appointment of a Parish Councillor. The Monitoring Officer is currently investigating the complaint with the Independent Person.
8. The third complaint concerned an allegation that an Oxford City Councillor had made a post on the social media platform Facebook, that was unbecoming of a member of Oxford City Council. The Monitoring Officer, following a review of the complaint with the Independent Person, closed the complaint as it was similar to a case that had progressed through a Local Hearing Panel.
9. The fourth complaint concerned an allegation that an Oxford City Councillor had made posts on the social media platform BlueSky, that was unbecoming of a member of Oxford City Council. The Monitoring Officer, following a review of the complaint with the Independent Person, closed the complaint and determined it concerned with election practices, which are not within the remit of the Code of Conduct.
10. The fifth complaint concerned an allegation that an Oxford City Councillor had made posts on the social media platform Facebook that was unbecoming of a member of Oxford City Council. The Monitoring Officer, following a review of the complaint with the Independent Person, closed the complaint and determined it concerned with election practices, which are not within the remit of the Code of Conduct.
11. The sixth complaint concerned an allegation that an Oxford City Councillor had not responded to emails from a local resident. The Monitoring Officer, following a review with the Independent Person, concluded that the complaint did not meet the threshold for a complaint.
12. The seventh complaint an allegation that a Parish Councillor had disrupted the process for the complainant to be co-opted to the Parish Council. The Monitoring Officer, following a review with the Independent Person, while confirming they were acting as a Councillor at the time of the complaint, there was no evidence that they broke the code of conduct, and the complaint was dismissed.
13. The eighth complaint alleged a City Councillor was misusing their social media account of Facebook to imply someone who is not a City Councillor was undertaking case work. The Monitoring Officer, following a review with the Independent Person, determined that the complaint would be concluded by an informal resolution.
14. The ninth complaint alleged a City Councillor was disrespectful to an Officer at a Committee. The Monitoring Officer, following a review with the Independent Person, determined that the complaint would be concluded by an informal resolution.
15. The tenth complaint alleged a City Councillor was using their position to bully and harass a member of the public. The Monitoring Officer, following a review with the Independent Person, determined that the complaint was dismissed as it was outside of their role as a City Councillor.

Dispensations granted to an individual Member

16. The Localism Act 2011 prevents members from participating in any business of the Council where they have a Disclosable Pecuniary Interest (DPI) unless they have sought a dispensation under Section 33 of the Act. Applications must be made in writing, and dispensations may be sought for a period of up to four years.
17. On 1 October 2022 Council granted a general dispensation, to remain in force for a period of 4 years (ending on 30 September 2026), to all Oxford City Council members and co-opted members, to speak and vote where they would otherwise have a DPI in the following matters:
- **Determining an allowance** (including special responsibility allowances), travelling expense, payment or indemnity given to Members
 - **Housing**: where the Member (or spouse or partner) holds a tenancy or lease with the Council as long as the matter does not relate to the particular tenancy or lease of the Member (their spouse or partner);
 - **Housing Benefit/Universal Credit**: where the Councillor (or spouse or partner) receives housing benefit;
 - Any **Ceremonial Honours** given to Members;
 - Setting the **Council Tax** or a precept under the Local Government and Finance Act 1992 (or any subsequent legislation); and
 - Setting a **Local Council Tax Reduction Scheme** or Local scheme for the payment of business rates (including eligibility for rebates and reductions) for the purposes of the Local Government Finance Act 2012 (or any subsequent legislation)
20. In October 2018 Council delegated the granting of dispensations to individual members under Section 33 of the Localism Act 2011 to the Monitoring Officer, following consultation with an Independent Person.
21. In the period covered by this report there have been no requests for an individual dispensation under Section 33 of the Localism Act 2011.

Implications of Local Government Reorganisation

22. The Code of Conduct for which the Members of the new Unitary Authority will follow will be a decision for the new authority ahead of the vesting day of 1 May 2028.

Legal Implications

23. The Localism Act 2011 requires the Council to have a Code of Conduct which sets out the standards expected of Members whenever they act in their official capacity. The Code must also have in place a suitable procedure at a local level to investigate and determine allegations against elected members and co-opted members. The Council is also responsible for having arrangements in place to investigate and determine allegations against parish councillors.

Financial Implications

24. There is a cost to the authority when a complaint is referred for external investigation this is determined by market factors in terms of the availability of investigators identified through complaint procurement processes.

Risk Management

25. If the Council fails to adopt and maintain a Code of Conduct and process for the investigation of complaints which is fit for purpose, robust and transparent then there are risks to the Council's reputation and also to the integrity of its corporate governance and decision-making processes as it will not be compliant with legislation. Formal consideration of requests for dispensation minimises the risk of the Council not following lawful procedures in respect of members' interests.

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Background Papers:	
1	Oxford City Council Constitution Part22MembersCodeofConduct.pdf
2	Local Government Association Model Councillor Code of Conduct 2020
3	Standards - Complaints Handling Arrangements
4	Hearing Procedure.doc
5	Oxford City Council Constitution Part23Codeoncouncillorofficerrelations.pdf

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